

25-Year Keline® System Warranty

A 25-Year Keline® System Warranty is provided for cabling built from Keline® components. It guarantees the functionality of all standardized protocols (at the time of completion of the respective installation) depending on the performance category. For example, in the case of Cat.6A cabling, the Keline® system warranty ensures the functionality of all standardized protocols, including 10 Gigabit Ethernet.

To issue the 25-Year Keline® System Warranty, the installer must:

1. Ensure that at least two employees responsible for the design and installation of cable projects hold a valid "Keline® Authorized Installer" certificate. This certificate must be renewed every two years.
2. Install products in accordance with the relevant Keline® installation guide.
3. Collaborate with the customer to allow a random visual inspection of the installed system based on the supplier's request.
4. To claim the 25-Year Keline® System Warranty, the installer must:
 - a. Exclusively use all original and new Keline® components or alternatives approved by KRUGEL EXIM.
 - b. Submit the measurement results from the certification measuring device in their original form.
5. The supplier decides on each system warranty request, and the corresponding certificate will be issued within 14 days of receiving the request.
6. All claims related to the system warranty must be submitted in writing by the customer or a certified installer to the email address info@krugel.sk.

Exceptions:

1. Patch cables are considered replaceable items and are expressly excluded from the 25-Year Keline® System Warranty due to normal wear and tear.
2. Defects caused by movements, changes, or actions by a person other than a Keline® Authorized Installer.
3. Defects resulting from inadequate or incorrect installation or system design, use, or repairs by persons other than a Keline® Authorized Installer.
4. Cables submerged in water, liquids, exposed to paints, or solvents.